

# S-Bond Technologies, LLC

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March 23, 2020

To Our Valued Customers

Due to the community's efforts to deter the spread of the COVID-19 virus, Pennsylvania Governor Wolf last week ordered that all of Pennsylvania's non-life-sustaining businesses close.

Subsequently, S-Bond Technologies received notice from several customers that it was an "essential part of the medical and defense infrastructure". At S-Bond Technologies we assemble and bond sensors components used in analytical instruments for the pharmaceutical industry and we bond materials that are used by the aerospace industry. As such, we have applied and received clarification from Governor Wolf's office that we should remain open for our "essential operations" that support the medical and defense infrastructure.

We will; however, reduce in-facility staffing and where possible work remotely to assist with the community's efforts to slow the spread of Covid 19 and protect our front-line health workers. We are maintaining the essential in-facility manufacturing staff to keep critical customer work moving, and can in parallel, serve our other customers, perhaps with extended delivery dates. If you have open orders with us, please email us to let us know if your own company is open to receive shipments when we complete them. If you have any questions on your orders that have been in process here, please call my cell # below.

If you need S-Bond materials and we have them in stock and will prepare and ship what you need. Please contact us to advise us of your own company's status and confirm if anything is in transit to us.

Please know as a Valued Customer, we will work diligently to support you as best we can now, during and after this crisis passes, and it will pass. At this time, we all need to support one another and keep in communication as we come out the other side of this crisis. My mobile number is below, and you can call me at any time.

Please stay well and safe.

Best regards,



Ronald W. Smith  
President  
Mobile: 215-896-6870